

## Customer Relationship Management Technical Consultant

**Location:** Near Aylesbury, Buckinghamshire

**Status:** Full time, permanent

**Job Category:** Information Technology

**Salary:** Package to suit experience

**Reference:** ITTech

Seelogic is a Bucks based Customer Relationship Management (CRM) consultancy specialising in providing customers with robust software products & professional services to improve Sales, Marketing and Customer Service. Our product portfolio includes SalesLogix, Sage CRM and Microsoft CRM. Due to continued growth, Seelogic are now looking for the right person to join the team and provide technical development, consultancy & support services to our expanding customer base. You will either be a recent graduate with a technical degree or an experienced CRM technical resource looking for fresh challenges. Either way you will be proficient in coding in several languages and excel at translating customer requirements in to robust software development.

### The Role

- Assist the sales team in configuring software ready for product demos
- Work with project managers to define technical solutions to customer requirements
- Configure and code software packages and perform additional technical development work as required to satisfy design requirements
- Assist the support manager in trouble shooting and fixing technical issues encountered by customers and communicating solutions.
- Carry out internal IT projects/duties as required

### The Person

- Ideally educated to degree level in an IT related discipline
- You will either be a recent graduate looking for an exciting role within the CRM space, or an experienced CRM "Techy" with knowledge of SalesLogix, Sage CRM or Microsoft CRM
- A highly skilled coder with excellent knowledge of most of the major languages
- You will be a proficient problem-solver, able to resolve issues and implement solutions
- You set high standards for yourself and are keen to do the work "right first time"
- You will have excellent communication skills and be able to work as part of a busy team
- You will be passionate about all things technical

### Skills Required

- Good database knowledge of SQL Server or Oracle
- Excellent programming knowledge of a number of the following: VC++, C#, VBScript, VB.Net, HTML, ASP, Javascript and other Microsoft Products
- Knowledge of networking technologies and hardware
- Knowledge of SalesLogix, Sage CRM, Microsoft CRM or Salesforce.com

### Contact Details

Please send CV and covering letter to Tim Mazdon

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